



2024 ANNUAL REPORT

We celebrated 60 years advocating for mental health and uplifting our community. Thank you for being part of our journey and for your continued support. Together, we can make a lasting impact on the lives of those we serve. Sixty years ago, Family Service opened its doors to address local mental health service gaps in Waukesha County.



Our mission is to build stronger communities by empowering individuals and families through compassionate, life-changing mental health services. Some of our many fundraising focuses include providing sessions free of charge to clients, offering financial hardship discounts, ensuring students receive mental health counseling on-site at their schools, and providing specialized training for therapists who treat child victims of abuse, including EMDR.

In 2024, the state of Wisconsin launched a comprehensive mental health initiative aimed at expanding access to mental health services in schools and communities. This initiative includes increased funding for mental health programs, the introduction of mental health education in school curriculums, and the establishment of more community-based mental health centers. Our trusted mental health and abuse prevention services are needed now more than ever.

DONATE NOW!

YOUR CONTINUED SUPPORT CAN HELP US REACH EVEN GREATER HEIGHTS. CONSIDER CONTRIBUTING TODAY TO ENSURE THAT OUR MISSION THRIVES AND THAT NO ONE FACES MENTAL HEALTH CHALLENGES ALONE. EVERY DONATION COUNTS!

SCAN THE QR CODE TO DONATE

THANK YOU FOR BEING A PART OF OUR JOURNEY. TOGETHER, WE CAN MAKE A LASTING IMPACT.



Highlights of 2024

In 2024, Family Service made significant strides in expanding its impact and enhancing its services. Our partnership with the School District of Waukesha flourished, thanks to a generous grant from the Women and Girls Fund of Waukesha County. This allowed us to provide vital mental health resources to families at two key schools, fostering stronger community connections and support networks.

A major milestone was achieved in June when Melissa Carini officially stepped into the role of Executive Director, bringing fresh leadership and vision to our organization.

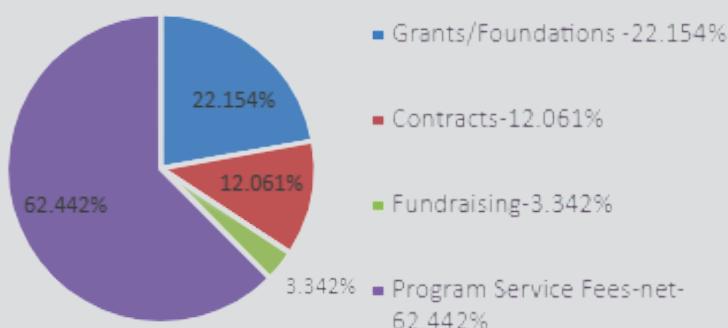
Leveraging ARPA funds, we successfully trained nine therapists in Motivational Interviewing, a powerful technique that has significantly improved child and parental engagement in mental health services. This training has empowered our clinical team to make a deeper impact on the lives of those we serve.

Additionally, our commitment to professional development remained unwavering. We bolstered our internal training program, offering competency-based training that equips new clinicians with the skills needed to deliver top-notch outpatient mental health services. In 2024, eight therapists, including four master's level interns from local schools, benefited from this robust training initiative.

Family Service's dedication to mental health and community well-being continues to shine brightly, making 2024 a year of growth, innovation, and strengthened support for those in need.

FUNDING SUMMARY AND A FEW OF OUR ACCOMPLISHMENTS

2024 REVENUE SOURCES



Family Service was the recipient of a generous \$1,500 donation from Bikers Advocating Child Safety (BACS).





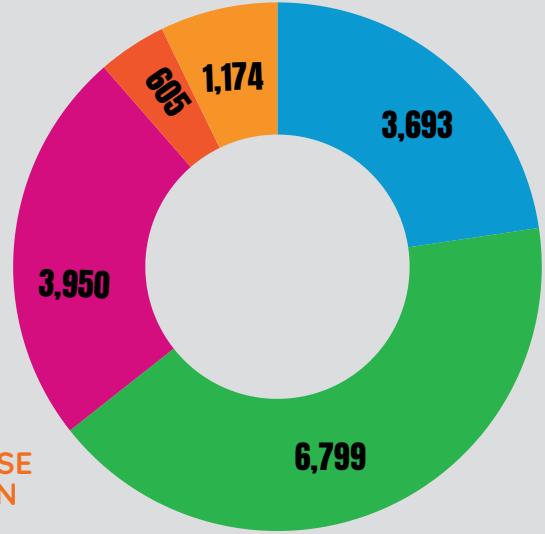
FUNDING SUMMARY AND A FEW OF OUR ACCOMPLISHMENTS CONTINUED

We are thrilled to announce that our 60th anniversary luncheon event raised a total of \$38,617! A heartfelt thank you to all our guests for attending and making the event memorable.

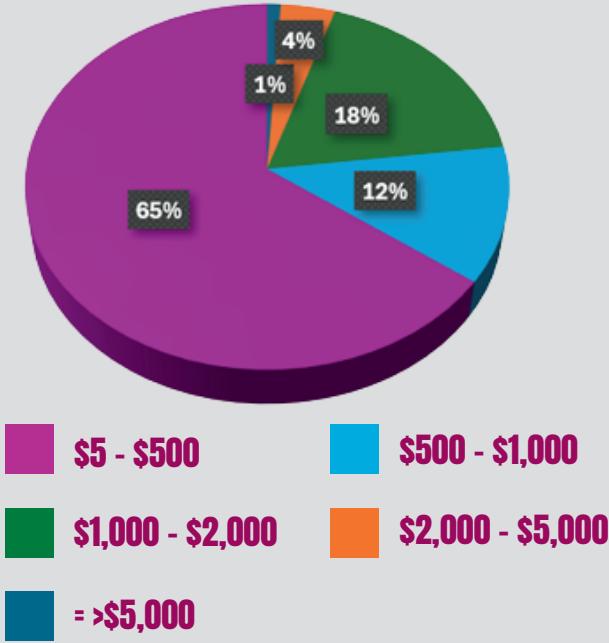
A special thank you to our courageous speaker, Nina, for her inspiring words. We also extend our deepest gratitude to our event sponsors for their generous support. We couldn't have done it without you!

2024 FAMILY SERVICE IMPACT BY PROGRAM

- YOUTH COUNSELING SESSIONS PROVIDED IN OUR MENTAL HEALTH CLINICS
- ADULT COUNSELING SESSIONS PROVIDED IN OUR MENTAL HEALTH CLINICS
- COUNSELING SESSIONS PROVIDED IN OUR SCHOOL-BASED PROGRAM
- PARENTS HELPED, BY DEVELOPING SKILLS TO OVERCOME CHALLENGES OF FAMILY DISRUPTION
- SESSIONS PROVIDED TO PERPETRATORS OF DOMESTIC ABUSE TO BREAK THE CYCLE OF VIOLENCE AND PARENT EDUCATION AND COUNSELING TO IMPROVE CHILD SAFETY



2024 DONATIONS



Family Service received a generous \$1,650 donation from Johnson Financial Group on behalf of Dockhounds Fan of the Game. These funds were used to support our mission.

Waukesha County residents turn to Family Service for counseling and support during challenging times. Your gift will help in so many ways—keeping children safe who have experienced trauma; teaching parents how to reduce conflict and remain child focused after a painful divorce; providing mental health counseling; and providing anger management courses to help break the cycle of abuse within families.

2024 LEADERSHIP TEAM AND BOARD OF DIRECTORS

FAMILY SERVICE LEADERSHIP TEAM

MELISSA CARINI

EXECUTIVE DIRECTOR AND CLINICAL DIRECTOR

JESSICA BUMBER

DIRECTOR OF OPERATIONS

LAURA CHERONE

DIRECTOR OF AGENCY DEVELOPMENT

HEIDI ORSTED

DIRECTOR OF FINANCE AND BUSINESS OPERATIONS

BOARD OF DIRECTORS

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ALEX PYKE

CHAD ROBINSON

CHRISTOPHER SPAHR, MD

PAUL SPENCER

ANGELA STEMO

SCOTT VIFQUAIN

SCOTT WILLE

THANK YOU

AS WE REFLECT ON 2024, WE ARE DEEPLY GRATEFUL FOR THE UNWAVERING SUPPORT EACH OF YOU HAS SHOWN. YOUR DEDICATION HAS BEEN THE BACKBONE OF OUR MISSION TO PROMOTE MENTAL HEALTH. THANKS TO YOUR GENEROSITY AND COMPASSION, WE HAVE POSITIVELY IMPACTED COUNTLESS LIVES.

WE APPRECIATE YOUR BELIEF IN OUR CAUSE, YOUR ADVOCACY FOR MENTAL WELL-BEING, AND YOUR ROLE AS THE DRIVING FORCE BEHIND OUR INITIATIVES. TOGETHER, WE HAVE BUILT A COMMUNITY THAT UPLIFTS, EMPOWERS, AND INSTILLS HOPE.

LOOKING AHEAD, LET'S CONTINUE TO ADVANCE MENTAL HEALTH AWARENESS, DISMANTLE STIGMAS, AND CREATE A WORLD WHERE EVERYONE FEELS VALUED AND UNDERSTOOD.

